



WHITTAKER
OFFICE SOLUTIONS

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YOUR OFFICE **OUR BUSINESS**

CASE STUDY



The supply of furniture to their newly built surgery



ST JAMES MEDICAL CENTRE

COAL ORCHARD, TAUNTON, TA1 1JP
BRANCH SURGERY AT NORTON FITZWARREN

St James Medical Centre is a long established medical practice based in Taunton, Somerset.

The practice prides itself on providing good quality family medicine, delivered in a well organised and timely manner by well trained and motivated professional staff over both St James Medical Centre and Orchard Medical Centre.

Whittakers interiors team spoke to St James Medical Centre as they were formulating ideas for the construction of their new surgery, Orchard Medical Centre.

A consultation was arranged with St James Medical Centre to understand their requirements, suggest ideas and to take measurements. From the information provided we produced a proposal with several furniture ranges, together with samples and swatches.

Whittakers were chosen based on our proposal being the most suitable and competitive. Our furniture team created a project plan in conjunction with the practice team to ensure that the install was on time and on budget. Our installation team and project team were on site through the installation to ensure that everything went smoothly.

"We were looking to furnish our new Practice at Norton Fitzwarren, we had just started using Whittakers as our stationery suppliers through the LMC Buying Group, and so invited Whittakers Office Solutions to submit a quotation.

Simon from their Interiors Division came and carried out a detailed inspection of each room, we discussed our requirements and Simon highlighted other options, which was invaluable as he has the expertise.

As this was a major project for us we split our plans into two phases, Phase One was to get up and running. Whittakers Office Solutions submitted an itemised quotation by room, enabling us to look at each room, our initial requirements to open, and subsequently, we placed our order with them. Whittakers Office Solutions installation team arrived promptly at the designated time and stayed until the furniture was installed, they worked efficiently and left everything tidy.

When we were ready for Phase Two (to furnish the rest of the building) we invited Whittakers back and again everything went to plan as promised.

I would have no hesitation in recommending Whittakers Office solutions for any furniture needs, and I am sure you will be impressed with their service as we were."

Janice Weetch— Assistant Manager (Operations)

