

Ease and manage telephone access with 'around the clock' telephone appointment booking

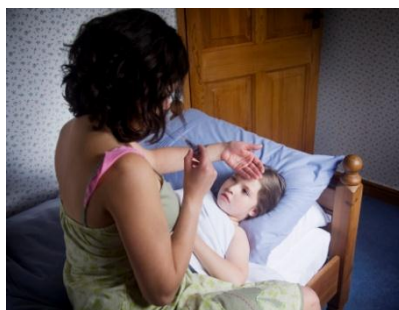


"Patient Partner has helped to ease call pressure in the mornings and has made it easier for our patients to contact us. This means that it releases receptionists' time to work on other important tasks within the practice. Using the latest telephone technology also helps to support the image of the practice as patient-centred and forward thinking."

Anthea Doran, Practice Manager

Patient Partner has been specifically developed to solve day to day communication problems experienced in healthcare. An elegant, cost effective solution that benefits patients and staff alike.

Through the use of Patient Partner, you increase patient access, whilst remaining in control of the system and the allocation of appointments. So, even when your reception is closed, Patient Partner is available to your patients, allowing them to book, cancel, check and change the times of their appointments.



Patient Partner is a PC based solution. It connects to your telephone system and integrates with your electronic appointment book, operating in 'real time'.

"Since we have been using Patient Partner, the number of calls coming in to reception has significantly reduced. We hope to continue this trend as patients become more aware of the system. It also has the added benefit of enabling patients to cancel appointments at the weekend so we are aware first thing on Monday morning of any appointments that have become available over the weekend."

Alison Maw, Practice Manager

Contact us now for a Patient Partner demonstration and find out the ways in which it is already helping other healthcare organisations.

Voice Connect: 0116 232 4640

Email: sales@voiceconnect.co.uk

www.voiceconnect.co.uk

Patient Partner

Ease and manage telephone access with 'around the clock' telephone appointment booking and repeat prescription service.

Repeat Prescriptions

24/7 automated telephone repeat prescription service, available as a standalone service or as an additional module on Patient Partner.

Medical Messenger

Sending letters and text messages to patients is quick, easy and extremely cost effective.

Patient Point

Your patient-friendly multi-functional interactive touch screen kiosk.

PractiCall

Visual patient call display for your waiting room.

Smart Clinic

A discreet self-service solution to help increase attendance for clinics via self triage and automated vending.

Patient Echo

Protect your organisation with telephone call recording.

VC Smart Mail - NEW

Create and send all of your mail direct from your PC to reduce postal costs.