

Medical Messenger

Low cost communication via text and letter

Voice Connect
0116 232 4640
www.voiceconnect.co.uk

Sending letters and text messages to patients is quick, easy and extremely cost effective.



Medical Messenger **identifies the most cost effective way to contact a patient**, for example if you hold a mobile number for a patient you would send a text message, but alternatively you can send emails or letters.

Medical Messenger makes it easy for you to choose how to contact a patient in the most efficient and cost effective way to reduce your DNAs and lower practice costs.

Patient Partner

Ease and manage telephone access with 'around the clock' telephone appointment booking and repeat prescription service.

Repeat Prescriptions

24/7 automated telephone repeat prescription service, available as a standalone service or as an additional module on Patient Partner.

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Patient Point

Your patient-friendly multi-functional interactive touch screen kiosk.

PractiCall

Visual patient call display for your waiting room.

Smart Clinic

A discreet self-service solution to help increase attendance for clinics via self triage and automated vending.

Patient Echo

Protect your organisation with telephone call recording.

VC SmartMail - NEW

Create and send all of your mail direct from your PC to reduce postal costs.

Send FREE text messages

You create text messages via your PC, which can be sent to any mobile phone. Text messages are FREE via NHS Mail and can be used for appointment reminders, confirmations and mass health campaigns.

Confirmation and reminder texts are configured to automatically follow any rules you set in place. Every time a patient books an appointment, the system will send an instant appointment confirmation text and schedule a reminder text message to be sent the day or night before their appointment.

The content of the message can differ dependent upon the type and locations of the appointment, but will usually contain the time of the appointment and clinician's name within the message.

Mass texting for health campaigns is an effective way to reduce practice costs. Simply text patients regarding flu campaigns or special clinics to reduce the amount of post you need to send.

Other Features

Opt in / Opt out features.

Age limit feature.

Multiple field look up for phone numbers.

Patients can reply to texts.

Read codes into patients record.



Voice Connect: 0116 232 4640

Email: sales@voiceconnect.co.uk

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Medical Messenger will...

- Reduce communication costs;
- Save time on administrative costs;
- Reduce DNAs;
- Increase efficiency;
- Reduce pressure on reception staff;
- Improve service for patients.

Reduce your postal costs

Medical Messenger incorporates **VC SmartMail**, which is specifically designed to reduce costs and save staff time. VC Smart Mail is a fully secure online solution and operates as a pay-as-you-go service. To use VC SmartMail, simply upload a letter as a word document or PDF, enter single addresses or upload your addresses via an Excel/CSV file, select your printing options, preview your mailing and send! **No printing, no stuffing and no stamps!**

New Lowest Cost Messaging feature

Medical Messenger will now automatically find the cheapest way to communicate with your patients, email (Free) – text (free) – letter (39.6p).

Medical Messenger will sort through your exported contact list and will send emails and texts to as many patients as possible at zero cost and send a letter to the remainder of patients at less than half the cost of normal post.

VC SmartMail includes all paper, envelope, folding, stuffing, printing and postage costs and reduces staff time from hours to a few minutes.

100 traditional letters cost around £100 pounds to send (including paper, envelope, stamp and staff costs). If you have email or mobile numbers for half the recipients your cost for 100 letters/messages would be £19.80



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