INTRODUCING

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CONNECT

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Lexacom Connect combines all the benefits of Lexacom 3 Digital Dictation and Document Creation, with the added advantages of multi-site working and secure information sharing.

Lexacom Connect is a cloud-based service, enabling organisations to work together seamlessly. Designed to support the latest advances in modern NHS working arrangements, Lexacom Connect is ideal for federations, clinical commissioning groups (CCGs) and organisations who want the flexibility to share admin support.

Built to the highest NHS-approved encryption standards, Lexacom Connect is the ultimate step forward in improving efficiency.

"The future of general practice is working at scale in an efficient lean cost effective way that standardises and harmonises the delivery of care across a patch. By moving our GP federation's member practices onto the Lexacom Cloud we are delivering these goals. Lexacom truly understand general practice and is the innovative and agile partner we need in these challenging times."

Dr Neil Paul
GP, GP Federation Board Member and Community Services Director

BENEFITS

INTEGRATED, MULTI-SITE WORKING

With the increase in multiple branch practices and federated working, Lexacom Connect is the ideal solution to enable organisations to securely share work across sites, including branch surgeries and clinics:

› All dictation data is stored in our secure UK-based cloud. Using our advanced access options, clinicians can opt to share some or all their dictation data with other sites using the same system.

› For multi-site surgeries or clinics, dictations can be processed instantly, regardless of where the admin team is based.

› Forward thinking federations, CCGs and trusts can opt to share workload, making best use of administrative support across their member practices and sites.

› Workload peaks can be managed more easily, and organisations can draw on wider resources from across their organisation, federation or cluster to cover holiday and sickness absence.

› Each organisation maintains its own clinical data. Lexacom Connect can be configured to suit individual practice requirements, as well as enabling shared working.

> "We find Lexacom Connect extremely easy to use and would recommend it to other practices and federations wanting to improve efficiency and take advantage of multi-site working."
>
> **Garry Mahn**
> Practice Manager, Magdalen Medical Practice

NO HARDWARE RESPONSIBILITIES

› Lexacom Connect takes the responsibility for managing hardware off your shoulders. While traditional services require on premise servers to manage the databases which hold your dictation data, Lexacom Connect uses cloud servers to do that job for you.

› As well as reducing your hardware costs, using our remote servers will reduce your need for costly hardware maintenance and associated expenses.

› With Lexacom Connect, all your data is fully backed-up, minimising the risk of data loss.

HOW IT WORKS

Lexacom Connect works exactly like Lexacom 3, except that your digital dictation data is stored remotely rather than on your premises.

When a dictation is recorded, it is automatically encrypted before being sent to your cloud server in our UK-based secure data centre. Approved administrators can see and select dictations and file transcriptions in the same way, with all data being encrypted before being transferred.
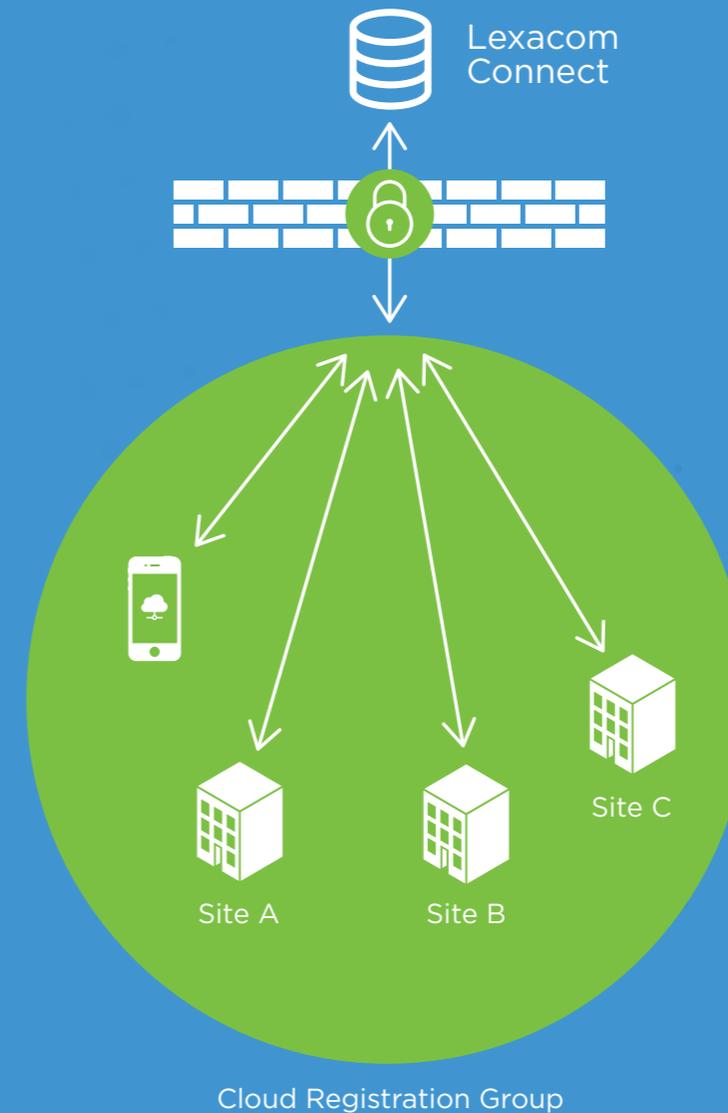
Using Lexacom 3's workflow dashboard, it is easy for admin teams to see which transcriptions are in progress, which are outstanding and how urgent the dictations are. Depending on your chosen configuration, you can have one or more admin teams receiving work from multiple locations and clinicians.

Similarly, authors can record and approve dictations from multiple locations, either from a Lexacom Connect-enabled PC or via the Lexacom Mobile App.

SECURE DATA

Lexacom Connect uses Microsoft Azure as a platform to host its cloud service solutions. Azure is accredited with a broad range of compliance standards including the UK Government led G-Cloud framework. Access to Azure services is strictly controlled and monitored.

Data for each client is held on an individual database within. Information sharing between sites can only be enabled within an agreed client group, with administrators controlling who can see what information.

The diagram shows a typical layout for Lexacom Connect sites. In this particular diagram the cloud registration group comprises of three different sites and there is also a mobile user who is connected to that group.

All four of those locations described can send dictations to the Connect server through the protective firewall. A type user at any of the locations can complete the work which will then be saved securely back on Lexacom Connect.

Any number of Lexacom 3 users can be configured though the Lexacom Connect server in a format similar to that in the diagram. Multiple sites can also be configured to the Connect server so they can access to their own individual folders and different pools when required, which is how a federated group of practices could typically operate in a work-share system.

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Site A   Site B   Site C

Cloud Registration Group