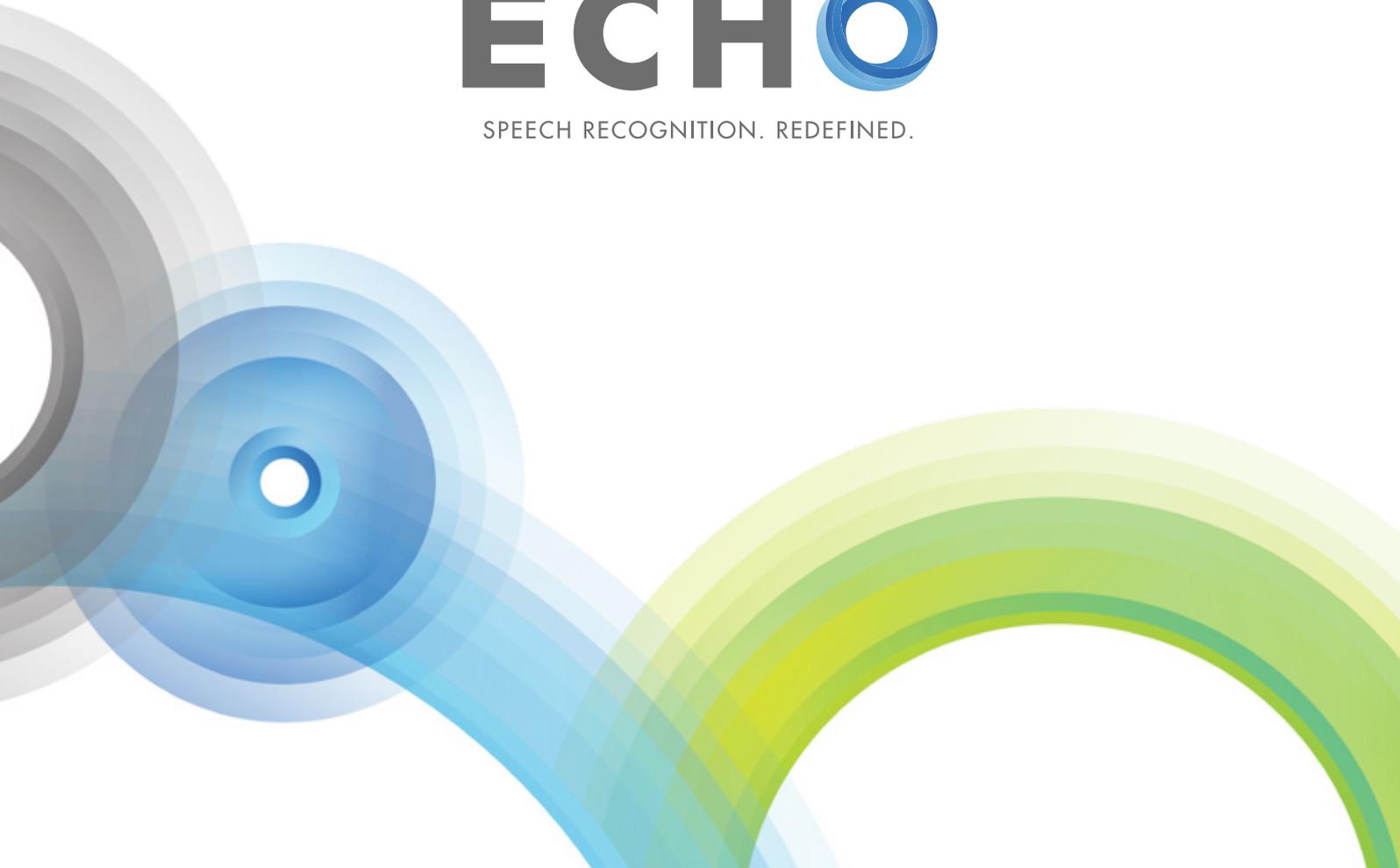


INTRODUCING

Lexacom®

ECHO

SPEECH RECOGNITION. REDEFINED.





SPEECH RECOGNITION

Lexacom Echo revolutionises the way that professional Speech Recognition is made available. As an integral part of Lexacom 3, it is available to all users without the need of significant upfront investment in PC hardware or software.

Speech Recognition technology, delivered via a comprehensive workflow platform, offers users the flexibility to use their voice to directly input data into an existing system, as well as to create a dictation that is then transcribed in the cloud and either returned to them, or to their secretary for completion.

Speech Recognition software has the potential to dramatically improve the efficiency of busy clinicians, and to also improve the quality of clinical correspondence. Traditionally, access to this technology for GPs has often been cost prohibitive.

Lexacom's range of document creation services are designed with the customer's needs in mind. We continually work on developing our portfolio of Lexacom products to optimise administration efficiency and accuracy within the workplace.

The demand for Speech Recognition technology has increased significantly in recent years. Our customers have told us of the barriers they have faced to use this technology. We have listened to them and built Lexacom Echo, our own Speech Recognition solution, which not only removes these barriers but offers greater flexibility.

COMPARISON

EXISTING PRODUCTS	LEXACOM ECHO
✘ High cost - up to £1k per person	✔ No upfront cost
✘ No trial <small>Bought on trust with high drop out rate</small>	✔ 30 day free trial
✘ Additional expenses for updates and maintenance	✔ Updates and maintenance included
✘ Local PC may need upgrades to run software	✔ No hardware upgrade needed

You only
pay for what
we get right

THE BENEFITS OF LEXACOM ECHO

- Lexacom Echo offers the ultimate flexibility, without the need for an upfront financial investment, ensuring customers only pay for the technology when they know it works for them.
- Fully embedded within Lexacom 3, users are able to select Lexacom Echo as a transcription service, improving the efficiency of a secretarial team, or toggle to the live mode for clinical data entry.
- All processing is undertaken in the cloud securely. There is no need to install additional software on a desktop or a server.
- You choose how to pay; either pay as you go or on a monthly subscription basis.
- Profession-specific vocabularies for medical, legal and business are fully integrated and updated regularly ensuring consistent accuracy.
- Users can start with deferred speech recognition 'Lexacom Echo', then move to direct speech recognition 'Lexacom Echo Live' when the system has adapted to recognising the users voice, taking the training burden away from the author.
- Lexacom Echo can be used all the time, or as and when required. Because it is embedded within Lexacom 3, it compliments existing working practices; it doesn't replace them.
- Any Lexacom 3 customer can try Lexacom Echo by simply registering via Lexacom Admin.
- Lexacom is able to provide bespoke 1-2-1 training, ensuring any user who needs a little extra support isn't left to fend for themselves.

And last, but not least, you only pay for what we get right. For PAYG users, you receive a monthly statement with accuracy reports on the quality of the transcribed text. Lexacom will only charge for the percentage of work that has been transcribed correctly.

"Our customers have been asking for the option of Speech Recognition for many years to further improve their efficiency, but they have been put off by the many barriers presented by other solution providers. I am delighted that we can now make this technology widely available, and using it within Lexacom 3, dramatically improves working practices, data quality and patient safety for all of our users"

Dr Andrew Whiteley,
Managing Director, Lexacom

You can try Lexacom Echo for **free** for **30 days**

HOW LEXACOM ECHO WORKS

Lexacom Echo is now part of the Lexacom 3 platform. Once enabled via your new Echo account, Lexacom Echo can be used in two different modes; Lexacom Echo and Lexacom Echo Live.

LEXACOM ECHO

Lexacom Echo offers deferred Speech Recognition. In the same way that an author would choose a secretary, typing pool or transcription service, Lexacom Echo will be displayed as a service option in Lexacom 3.

- A user simply needs to select the Lexacom Echo service option before completing their dictation.
- The audio file will then be processed via the Speech Recognition engine within minutes, with a draft of the text being returned into the Lexacom 3 platform.
- Typically, the draft would be returned to the secretary who will then make any corrections that may be needed, before returning the completed document to the author for approval.
- For those users without secretarial support, or if the work is urgent, the draft can be returned to the originating author.
- Any corrections will then be tracked by the system, constantly increasing the level of accuracy.
- The more Lexacom Echo is used, the higher the level of accuracy and the more efficient the process becomes.
- Because there is only one system and one author profile, any improvements made to the profile will be seen not only in audio transcribed via Lexacom Echo, but also via Lexacom Echo Live.

LEXACOM ECHO LIVE

Lexacom Echo Live accesses the same author profile as Lexacom Echo, allowing the user to benefit from any accuracy improvements made during the deferred Speech Recognition process used in Lexacom Echo.

- A user simply toggles the Lexacom Echo Live mode by pressing a dedicated key on their recording device, or by clicking on the icon in Lexacom. This “locks” the record function in Lexacom 3 and enables Lexacom Echo Live.
- Place the cursor where the text needs to appear, press record and talk. The words will then appear in real time.
- Corrections can be made if needed, by voice or by keyboard, before the dictation is confirmed by the press of a button.

- Any corrections made within the text window will be tracked by the system, improving the accuracy for next time.

Trying Lexacom Echo is easy; a trial can be set up within minutes from within Lexacom Admin. All users can trial **Lexacom Echo for free for 30 days**. If you want to continue to use it, you can choose to sign up in one of two different ways:

PAY AS YOU GO

From the end of the trial, you will only be charged for the lines of text created by Lexacom Echo on a monthly basis, similar to using a PAYG mobile phone contract, but with no minimum spend or pre-payment. Not only do you pay for what you use, when you use it, but you won't pay for any corrections you may need to make.

SUBSCRIPTION MODEL

If you are using Lexacom Echo on a regular basis, you can opt for a subscription that gives you access to Lexacom Echo on an unlimited basis in return for a set monthly fee, and subject to a minimum term.

DON'T FORGET, REGARDLESS OF THE MODEL, LEXACOM ECHO WILL:

- Allow users to try before they buy
- Not require users to invest in expensive software and servers
- Offer both direct and deferred options within one system
- Complement existing working practices, not replace them
- Only charge you for the transcribed text that Lexacom Echo gets right*

(*this only applies when using the Pay As You Go option)



FOR MORE INFORMATION,
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