

## Upgrade provides additional speed and reliability to practice

The Newbury Green Medical Practice is one of the latest practices using Vision to benefit from upgrading from a Local Area Network (LAN) to our hosted solution, AEROS.

Making the move in April 2015, the practice that caters for 10,000 patients throughout the Salford area has seen vast improvements to speed and reliability.

“The speed/response of the system is much better than when we used the LAN server and we have been pleasantly surprised by how robust and reliable it has proven to be” said David Flinn, Practice Manager, Newbury Green Medical Practice.

With a practice merge and building relocation on the horizon, the Newbury Green Medical Practice upgraded to ensure minimal disruption to their patients and continuity of care.

“The decision to change was initially made because it was felt AEROS would reduce work for the practice, we no longer had to manually action DLM/SIS updates, system backups were supported and potentially more robust and, having this set up would assist in the mergers (which it did) and building relocation processes we were, and still are, going through, David Flinn commented.

The administrative burden is eased on practice staff as there is no local server for Vision, no need to back-up patient records and other enhancements or modifications are managed centrally by INPS either automatically or quite swiftly once a



specific request is made; there is no requirement for practice staff to do anything. Patient data is securely hosted off site, so in the case of a disaster like a fire or flood, patient data is unaffected. When a practice upgrades to AEROS all patient data is moved over a weekend, with minimal disruption to the practice, ensuring service continuity and a designated support function in the days following to assist if required.

With more than 15,000 users accessing Vision hosted on AEROS, the Newbury Green Medical Practice has joined the increasing number of practices realising the benefits of a hosted platform.

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