

CONFERENCING

We've made it quick and easy to talk with colleagues, clients, customers and suppliers from your home, office or when you're on the move.

You can talk to as many or as few people as required on a high quality, secure line – with everyone dialling in from wherever they are – anywhere in the world. No special equipment is needed, just a landline or mobile phone.

At Diva, we offer three levels of service:

CALL NOW

- Make up any unique 6 digit PIN code e.g. 915372
- Choose a time for your conference call and invite your guests
- At the agreed time everyone dials 0844 848 4444 and enters the PIN code

UPGRADED USER

As an Upgraded User you are able to:

- Create and manage up to 10 conference rooms online
- Announce caller's name when they join or leave a conference
- Host chaired conferences with in-call controls
- Monitor calls and manage your conference using an online control panel

PRO ACCOUNT

If you regularly hold conference calls then our Pro Account is the perfect choice for you. It not only gives you high quality calls at low prices, it also gives you complete control of your conference and callers.

Pro Users are able to use all of the above features, plus the following:

LOW COST MOBILE ACCESS

We can provide UK 01/02/03 access numbers which are free to call when using inclusive mobile minute bundles - much better than calling 0844 numbers that can cost over 20p per minute!

UK FREEPHONE & INTERNATIONAL TOLL FREE ACCESS

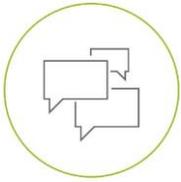
Using this cost-effective service, your callers can dial-in for free anywhere in the UK as well as from any of our 30 available countries.

TEXT MESSAGE INVITES

This completely free service gives you the ability to remind participants to join your conference call.

REAL TIME STATISTICS & BILL MANAGEMENT





View details of callers, access numbers used and call durations using real time call statistics - and thanks to department billing, you can look at your call charges room by room.

PERSONAL GREETING ON A DEDICATED ACCESS NUMBER

For a little extra you can set up a personalised greeting on your own dedicated access number to improve your business's professional image.

Diva Conferencing offers ad-hoc instant access conference calls globally for up to 50 participants. We can accommodate much larger parties of up to 300 with a 5 working day notice period.

WHY CONFERENCING?



SAVE TIME

Conferencing cuts business travel and the associated stress that can reduce performance. It enables you to be more effective and efficient with your time, allowing you and your team to concentrate on building your business.



SAVE MONEY

Conferencing reduces travel budgets, fuel costs and staff costs. It means that meetings can happen as soon as they are needed, no matter where in the world the participants might be.



SAVE CARBON

Conferencing significantly reduces CO2 emissions, slashing business miles. Across three US studies, estimated fuel savings per telecommuter range convert to approx. 0.5 to 1.7 ton CO2 reduction per telecommuter. Source: UCD-ITS-07-14

