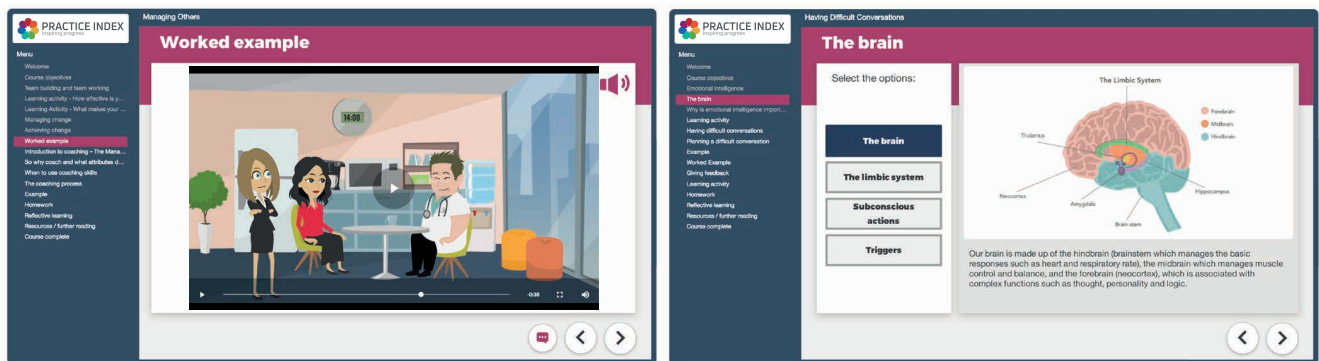# PRACTICE INDEX
Inspiring progress

HUB

The eLearning HUB

- ✓ Manage all your staff training
- ✓ Over 60 courses available
- ✓ Create CQC ready reports

RCGP ACCREDITED

CPD CERTIFIED — The CPD Certification Service

Londonwide LMCs' — Buying Group

"This is brilliant. Powerful system, and easy to use! The courses are excellent. Reporting is really good too. We are very pleased we switched over to your platform."

Karen Moore, Practice Manager, Reading

hub.practiceindex.co.uk

Information Governance

- Accessible Information Standard
- Information Governance
- Caldicott
- Confidentiality
- Data Protection and Freedom Of Information (FOI)
- Data Security Awareness
- General Data Protection Regulation (GDPR)

Health, Safety and Welfare

- Accident and Incident Reporting
- Basic Life Support (BLS)
- COSHH
- Display Screen Equipment (DSE)
- Electrical Safety
- Fire Safety
- Office Safety
- Principles of Health and Safety

Infection Prevention and Control

- Hand Hygiene
- Infection Control (Clinical)
- Infection Control (Non Clinical)
- Preparing for an Influenza Pandemic

Moving and Handling

- Moving and Handling (Clinical)
- Moving and Handling (Non Clinical)
- Working at Heights

Safeguarding

- Safeguarding Adults (Levels 1 and 2)
- Safeguarding Children (Levels 1, 2 and 3)

Management (Free for NHS England staff)

- Managing yourself
- Managing others
- Leadership styles and approaches
- Having difficult conversations

Care Certificate

- Overview
- Assessor Training
- Standard 1: Understand Your Role
- Standard 2: Your Personal Development
- Standard 3: Duty of Care
- Standard 4: Equality and Diversity
- Standard 5: Work in a Person-centred Way
- Standard 6: Communication
- Standard 7: Privacy and dignity
- Standard 8: Fluids and nutrition
- Standard 9: Mental Health, Dementia and Learning Disability
- Standard 10: Safeguarding Adults
- Standard 11: Safeguarding Children
- Standard 12: Basic Life Support
- Standard 13: Health and Safety
- Standard 14: Handling Information
- Standard 15: Infection Prevention and Control

Other courses

- Active Signposting / Care Navigation
- Appraisals
- Anaphylaxis
- Bullying and Harassment
- Chaperoning
- Conflict Resolution
- Consent
- Complaints
- Customer Care
- Dementia Awareness
- Deprivation of Liberty Safeguards (DOLS)
- Domestic Violence Awareness
- Equality and Diversity
- Induction
- Mental Capacity Act
- Preventing Radicalisation
- Privacy and Dignity
- Receptionists in General Practice
- Whistleblowing